

General Sports Barn Club Policies

Locker Rental and Laundry Service

Laundry service is complimentary with your locker rental. Please contact the following staff to get started:

Downtown: Brian Harrison
East: Sharon Starling
North: Daniel Pippin

We highly recommend that you only place non-valuable items in your laundry bag, as industrial strength laundry detergent and high heat are part of our laundry maintenance program.

We will try 100% to have your bag cleaned and ready within a 24 hour time period.

In the case where your bag is misplaced or lost you may chose replacement clothes from the SB Pro Shop at the value of \$25, not to exceed \$75 annually.

Day Locker Policy:

The SB has ample day lockers available for usage. We request that you bring in your own lock and promptly remove your items and lock at the end of your workout. SB management will remove any items left over night in a day locker. Items will be secured and stored with our housekeeping department.

Valuables and Personal Property:

SB members are urged to avoid bringing valuables onto club premises. The SB shall not be liable for the loss or theft of, or damage to, the personal property of members and guests.

Items left behind anywhere in the club will be turned over to our housekeeping staff. These items are stored in each clubs' laundry room and will be held for two months. Unclaimed items are donated to charity. Valuables are turned over to the front desk and stored in our clubs' safe.

Dress Code:

Proper athletic attire is required. Closed toe shoes must be worn in all workout areas.

Presentation of Membership Card and Membership accounts:

SB members must present their membership to the front desk staff at the point of entry. All members must have their pictures on file with our check in system.

SB members should notify the front desk staff or business office of any changes to their accounts such as: address, phone numbers, credit card changes, etc.

Membership Account Information:

If you have questions regarding your account, please contact the SB Business Office during the hours of Monday – Friday 9:30 – 5pm. 423-266-1125

Workout Etiquette:

If you need assistance with any of the equipment, please contact a fitness floor staff for help.

Please limit use of cell phone in workout areas.

Please return all items used to the proper storage place after each use.

Be considerate of others; wipe down machines after each use.

Personal Training:

Use of non – SB trainers is prohibited. The SB contracts with a wide variety of trainers who are here to help you with your fitness goals. Please see our Personal Training page under the Fitness Section of our website.

Guests:

Member’s guests are permitted in the club; all guests must abide by all SB club policies. The SB reserves the right to turn away any guest whose use of the facility, in the sole opinion of SB management, would be detrimental to the Club or any of its members.

All guests must complete a guest waiver, pay guest fee and provide a photo ID at the point of entry.

Members may receive complimentary guest passes by contacting our Membership Department.

Parking:

Parking is complimentary at our North and East locations. Downtown Members may chose to purchase parking cards for quick access to the Club.

Children and Youth Policies:

See SB Kids policy page